5 January 2023

Intellectual Property Office
Concept House
Cardiff Road
Newport
South Wales
NP10 8QQ
United Kingdom

Via Email: TransformationConsultation@ipo.gov.uk

Re: Transformation consultation

Dear United Kingdom Intellectual Property Office:

The Intellectual Property Owners Association (IPO) appreciates the opportunity to respond to the request for comments on the United Kingdom Intellectual Property Office (UKIPO) ‘Transformation Consultation’ published on 3 November 2022.

IPO is an international trade association representing a “big tent” of diverse companies, law firms, service providers and individuals in all industries and fields of technology that own, or are interested in, intellectual property (IP) rights. IPO membership includes over 125 companies and spans over 30 countries. IPO advocates for effective and affordable IP ownership rights and offers a wide array of services, including supporting member interests relating to legislative and international issues; analyzing current IP issues; providing information and educational services; supporting and advocating for diversity, equity, and inclusion in IP and innovation; and disseminating information to the public on the importance of IP rights.

IPO’s vision is the global acceleration of innovation, creativity, and investment necessary to improve lives. The Board of Directors has adopted a strategic objective to foster diverse engagement in the innovation ecosystem and to integrate diversity, equity, and inclusion in all its work to complement IPO’s mission of promoting high quality and enforceable IP rights and predictable legal systems for all industries and technologies.

IPO is grateful for this opportunity to share feedback. Our organization hopes that our comments in the attachment will be helpful during the process of finalizing the details of the ‘One IPO’ Transformation Program.
IPO thanks UKIPO for its attention to IPO’s comments submitted herewith, and welcomes further dialogue and opportunity to provide additional comments.

Sincerely,

Karen Cochran
President

Attachment
**Intellectual Property Owners Association Comments on the UKIPO Transformation Consultation**

Intellectual Property Owners Association (IPO) is supportive of the objective of modernizing United Kingdom Intellectual Property Office (UKIPO) processes, systems and services and, in particular, the effort to improve and harmonize the IT systems underpinning the current core functions of the UKIPO, especially those relating to patents, trademarks, and registered designs. Outside of that core activity, IPO would like to see any changes by UKIPO be consistent and harmonized with the approach and rules of other major intellectual property (IP) offices outside the UK. With those principles in mind, IPO provides the following comments on questions posed in Part A of the Transformation Consultation.

**What are your views on the approach the government wishes to take to support the potential future use of automation in UKIPO systems and processes?**

IPO understands that there are many tasks which can be aided, and perhaps improved, by greater use of automation. IPO supports such improvements, but also recognizes that some tasks are better suited to automation than others. When considering how, and to what extent, to make use of automation, the primary focus should remain on the quality of the work product, rather than improvements of internal operational efficiency of UKIPO systems in isolation. Stakeholder feedback on proposed improvements can contribute in a positive way to the analysis regarding which tasks to undertake.

**Would allowing other types of media to be included in a patent provide any benefits or cause any issues when applying? Would it have an effect on the ability to understand the patent with respect to follow-on innovation?**

IPO considers that harmonization between IP offices is essential on this matter – UKIPO should not broaden criteria for media types in patent documents beyond those accepted by other IP offices. IPO is also concerned that applicants with greater resources may be able to make better use of some media types (such as videos/graphics) than others. Consequently, SME applicants could be disadvantaged by the introduction of certain other media types. Problems could also arise should certain file formats become obsolete in the future, making patent application contents inaccessible.

In addition, IPO believes that an additional consideration should be: How does the “other media” improve access to information that would otherwise only be available in the traditional specification format?

While some changes may be desirable (for example, the inclusion of colored drawings), such changes would benefit from being undertaken only after taking into consideration stakeholder feedback and as part of a wider harmonization effort in conjunction with other major IP offices.
What are your views about moving to digital COCs?

Moving to digital COCs would appear to be a sensible action, provided that paper COCs can be obtained if needed.

In what situations might you still require a paper COC, even if we offered a digital version?

Paper COCs would be required for use in those countries/jurisdictions that do not accept digital COCs.

What are your views on the UK extending its participation in WIPO DAS? Would doing so reduce the situations where a paper COC would be required?

IPO would welcome UKIPO extending participation in WIPO DAS, which would likely reduce requirements for paper COCs.

What are your views on providing the comptroller with more powers to make directions, in particular on the form and content of patent applications? Are there other areas where government could consider seeking the power to make directions, and why?

IPO understands that providing the comptroller with greater powers may allow UKIPO to make improvements to procedures for the benefit of users of UKIPO services. Administrative functions and formal issues should be the focus of such powers, and not substantive matters. For example, providing the comptroller with powers to direct the formatting of patent applications may be appropriate, but providing the power to direct how extensions of time work would not. Should the comptroller be given additional powers, IPO would suggest any changes be publicized well in advance, after a consultation period, and that safeguards be put in place to provide users with a means to challenge changes proposed by the comptroller (should they have an impact on the rights of users).

IPO does not consider that there are other areas where government should provide more powers to the comptroller to make directions.

What would the impact be if the IPO extended its hours of business to seven days a week to match when services are available?

IPO does not currently have a position on whether the UKIPO’s hours of business should be extended, but believes that any change in the hours of business, if undertaken, should be limited in scope and structured to avoid increases in costs incurred by users, confusion amongst users (particularly regarding due dates), and inconsistency with other jurisdictions.
What are your views on harmonising the period for paying a renewal fee across the rights? Would this have an impact on how you (or your clients) deal with renewals?

IPO does not believe that there is currently a need to change the periods for payment of renewal fees, and is concerned that any changes to periods for paying renewal fees would require users to update deadline monitoring systems and could risk confusion. IPO considers it more important that there be harmonization between IP offices on renewal fee deadlines, rather than harmonization across IP rights. (IPO notes that different types of IP rights are typically handled by different IP professionals.)

What are your views on the idea of aligning the period for requesting restoration?

IPO has the same views on the idea of aligning the period for requesting restoration as are described immediately above with respect to harmonizing periods for paying renewal fees.

What sort of evidence do you think should be required by the IPO before a transaction is registered?

Until such time as there is further harmonization between IP Offices, IPO supports the requirements for registering transactions in patents at the UKIPO remaining as they are currently – that is, some type of evidence is required when registering any transaction, which is then checked.

Which of the options for standardizing evidence requirements for IP transactions would you prefer us to take forward?

IPO prefers the option of there being a distinction in the requirements for evidence as between verified and unverified user submissions.

Providing represented customers with greater control over their representation

IPO is in favor of continuing with an approach of requiring that, during the time period when customers have chosen to be represented, UKIPO deals with the representative of represented customers. IPO considers that having one channel of communication is more reliable and avoids miscommunication.